



राष्ट्रीय डिजाइन संस्थान हरियाणा National Institute of Design Haryana

राष्ट्रीय महत्व का संस्थान
भारत सरकार के वाणिज्य एवं उद्योग मंत्रालय के
डी पी आई आई टी अधीन एक सांविधिक संस्था
Institute of National Importance
Statutory Institute under the DPIIT
Ministry of Commerce and Industry, Government of India

TENDER FOR
ANNUAL MAINTENANCE CONTRACT
IT INFRASTRUCTURE OF NID HARYANA

एन आई डी हरियाणा, सरकारी पॉलिटेक्निक भवन उमरी, कुरुक्षेत्र, हरियाणा - 136131 भारत
NID Haryana, Government Polytechnic Building at Umri, Kurukshetra, Haryana - 136131 India
फोन Phone: 01744-278101, 278103 ई-मेल e-mail: info@nidh.ac.in युआरएल url: www.nidh.ac.in



Tender No.: NIDH/IT/TENDER/02/2020-21

Date: 29.12.2020

NOTICE INVITING TENDER

National Institute of Design, Haryana is established in 2016 at Kurukshetra, Haryana as an Institute of National Importance under the Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce and Industry, Government of India, to emerge as a global leader in Design Education and Research. The Institute aims at becoming the torchbearer for innovative design directions in the Industry, Commerce and Development sectors. NID Haryana's multi-disciplinary environment consisting of diverse design domains helps in creating an innovative and holistic ecosystem for design learning and delivering solutions focusing on the emerging needs of people integrated with digital and cutting-edge technologies. NID Haryana currently offers full-time four year Bachelor of Design (B.Des.) programme with specialization streams of ;

INDUSTRIAL DESIGN,
COMMUNICATION DESIGN and
TEXTILE & APPAREL DESIGN.

The Institute has IT infrastructure consisting of Workstations, Desktops, Laptops, Apple iMac, Servers, Plotters, Printers, Scanners, UPS and CCTV etc. of different make and model which needs to be maintained properly by competent professionals.

Sealed tenders are invited from experienced agencies for Comprehensive Maintenance Contract in respect of Computers and Peripherals in the National Institute of Design Haryana (NIDH) situated at NH-1, Village UMRI, Kurukshetra initially for a period of one year. Detailed instructions for submission of tender are attached with this notice.

Last date for submission of queries, if any is **10.01.2021** via email on it@nidh.ac.in.

Last date for submission of the tender at NID Haryana, Kurukshetra is **20-01-2021**.

Chief Administrative Officer

GENERAL AND SPECIAL TERMS AND CONDITIONS

1. Submission of Tender; Interested firms should submit their documents satisfying the technical bid requirements in a sealed cover, superscribed with '**Technical bid**' (as **Annexure-A**) along with another sealed cover superscribed as '**Financial Bid**' (as **Annexure-B**). Both the envelopes should be sealed and placed in another sealed envelope superscribed "Tender for AMC of IT Infrastructure" and send to the undersigned at the earliest, but not later than **1730 Hrs. on 20.01.2021**. The tenders will be opened on **next day at 1400 Hrs.** by the Tender Evaluation Committee and in the presence of the authorized representative of the bidder, if any, who wish to participate, in the Conference Room of the NID Haryana. Technical Bid will be opened first and only those firms, who fulfil the Technical terms & conditions, will be eligible for participating in the "Financial Bid".

2. The technical eligibility conditions are as follows: -

- i. The firm should be in the business of maintenance of Computers and its peripherals at least for the last 5 years (Requisite documents to support this claim will have to be produced for verification).
- ii. The firm should have annual turn-over worth Rs. 10 lakh per annum from AMC of computers and peripherals during the last three years (2016-17, 2017-18 and 2018-19). Copy of Audited Annual Accounts for all three years attested by CA is to be enclosed.
- iii. A satisfactory performance certificate and Copy of purchase orders regarding AMC of similar work from at least two Govt. Departments/PSUs/Autonomous Bodies/Statutory Bodies shall have to be furnished.
- iv. The firm must be willing to provide onsite support for Workstations, Desktops, Laptops, Apple iMac, Servers, Plotters, Printers, Scanners, UPS and CCTV etc. of different make and models.
- v. The Firm must have valid ESI, EPF and GST registration. Copy of registration certificates to be provided.
- vi. The firm must submit self-attested copies of valid Income Tax Clearance certificate>Returns for three years (2016-17, 2017-18 and 2018-19) and self-attested copy of the PAN Card.
- vii. The firm should submit the complete list of Hardware and Network engineers on the rolls of the firm with qualifications & experience details as well as list of engineers whom they will be able to provide to this institute in case they are awarded work order.

- viii. The address of the workshop with telephone No. and Email Id local city or (Delhi/Chandigarh/Karnal/Ambala) should be furnished. Officers of NIDH may visit the workshop for inspecting resources available.
- ix. A general undertaking stating that all the terms and conditions of this Bid Document are acceptable. The same must be signed by an authorized person of the applying firm and submitted along with the bid.
- x. Technical bid should be accompanied by Bid Security Declaration in the format attached with this tender document.
- xi. Vendor must be authorized service provider of reputed OEM brands such as HP/Dell/Lenovo/IBM/ACER/Apple etc. for any product.
- xii. Only the firms meeting the above technical terms & conditions should submit their quotations in sealed cover. Technical bid shall include documentary proof in respect of each of the above points. Financial bids of firms, who fail to fulfil of the above conditions, will not be considered.
- xiii. The successful firm will be required to furnish Bank Guarantee/FDR in favour of Director, National Institute of Design, Haryana equivalent to 3% of the contract amount as Performance Security valid for a period of sixty days beyond the date of completion of all contractual obligation. The same will be released after satisfactory completion of the contract. Only the firms meeting the above terms & conditions should submit their quotations in sealed cover. The firm which fails to fulfill any of the above conditions will be disqualified.

3. Instructions for filling Financial bid: -

- i. The rates may be quoted (item wise) on comprehensive basis for the Servers, Workstations, Desktops, Laptops, Apple iMac, Plotter, Printers, Scanners, Projectors, UPS, (CCTV & associated peripherals like NVR, Power Supply, HDD, Network Switch) etc. in the proforma placed at **Annexure-B**, in sealed cover. The lowest bidder will be decided on the basis of lowest bid achieved. Item wise unit price may also be quoted.

4. Scope of Work

- i. The scope of work covers comprehensive annual maintenance Hardware (such as Servers, Workstations, Desktops, Laptops, Apple iMac, Plotter, Printers, Scanners, Projectors, UPS, CCTV etc. of different make & model) and various software's installed at National Institute of Design Haryana, Kurukshetra campus from time to time.
- ii. To provide regular Onsite Preventive Maintenance
- iii. To replace old & faulty parts with new & genuine parts, wherever required in the items covered under AMC
- iv. The list of items for which AMC is to be given may be modified at the time of awarding the contract
- v. Antivirus Management in all Computer Systems which are under AMC is part of the contract.
- vi. The contract may be further extended subject to satisfactory performance of the vendor. NID Haryana has full right to curtail/extend the contract.

5. Deployment of Resident Engineer

- i. The vendor will provide Two Resident Engineers from 0900 hours to 2000 hrs on all working days from Monday to Saturday. In case of absence of any of the REs for more than 1 day, the suitable substitute should be provided. Further, the REs may be called on Sunday /Closed Holiday/late hours on some occasions to meet emergent situations.
- ii. The Resident Engineers should have Degree/Diploma in (Computer Science/IT or similar) or equivalent from any recognized University/College/Institute with an experience of not less than Four Years in Computer Hardware, Software and Network Maintenance. The firm is required to provide documents in support of qualification and experience, which would be checked by NIDH to verify the suitability/competence of the service engineer. The Resident Engineers provided by the Firm shall not be changed frequently. However, if found incompetent by NIDH, the Resident Engineer shall be suitably substituted by the Firm immediately.
- iii. The engineers should be equipped with mobile phones to ensure availability.
- iv. The salary of the Resident Engineers shall be paid by the agency/vendor as per the Minimum Wages Act with ESI, EPF etc. The REs placed at NID Haryana must be on permanent roll of the company and no third-party arrangement for the deployment of manpower will be entertained.

6. Service Assurance

- i. Preventive Maintenance will be carried out on monthly basis and special cleaning of equipment's like Computers, Printers, Keyboard etc. From outside with liquid cleaner should be done once in a fortnight. A signed report certifying preventive Maintenance carried out on monthly basis of all items installed at NIDH duly verified by IT-in charge would be submitted along with the quarterly bill of AMC to NIDH for release of payment. Failing of which the payment may be withheld till the preventive maintenance is carried out. The quarterly payment will be made strictly based on satisfactory report of IT –in charge.
- ii. The schedule of preventive maintenance shall be as follows:
 - a. Cleaning of all equipment's using vacuum air, brush and soft muslin clothes.
 - b. Checking of power supply source for proper grounding and safety of equipment.
 - c. Ensuring that the covers, screws, switches etc. are firmly fastened in respect of each equipment.
 - d. Scanning of all types of virus and elimination and removal of the same.
 - e. Shifting of equipment within the building as and when required.
 - f. The antivirus server console software, and antivirus client software, along with necessary software licenses, their renewals with OEM /PRINCIPALS for centralized management of antivirus software and services shall be provided by NIDH separately at its own cost. The regular updating and patching of anti-virus software and regular checking of deployment of latest version of anti-virus software on the client machines is under the scope of the Contractor.
 - g. Any other actions required for preventive maintenance.
- iii. The service engineer would take up any reported fault within thirty (30) minutes. As far as possible, the repairs would be carried out onsite itself. However, in case the equipment needs to be taken to the firm's/workshop, the firm would provide a 'stand-by' for the same. Also sufficient quantity of the spares of all types should be kept in the Institute. The firm will also provide maintenance and repair services on holidays in case of emergency. The Firm shall at his own cost, provide adequate media and necessary hardware and software resources – for carrying out backup and restoration drills.
- iv. The equipment to be taken out to the workshop for repairs will be done with proper permission of the competent officer and would be at the firm's own risk and expenses.
- v. In case the requisite parts are not available, the same should be replaced with the parts of higher level compatible with the system of equivalent make & brand.
- vi. The firm shall be responsible for taking back up of data and programme available in PC (Workstation/Desktop) or Laptop before attending to the fault and shall also be responsible for

reloading the same. The backup copies are to be returned to the users, under acknowledgement from the user. In case data is lost, the firm shall be responsible for recovering the same at their own cost.

- vii. Being a comprehensive contract, all liabilities arising out of any fault/replacement of any part, will be borne by the vendor, if not mentioned separately otherwise. Any damage or loss caused to the Server/s, Workstations/s, Desktop/s, Laptop/s, Printer/s, Scanner/s, UPS/s, CCTV/s etc. or their parts due to negligence, mishandling by user or resident engineer shall be made good by the company either by payment in cash at the prevailing market price of that items or by a new one (from OEM) of the same make and specifications.
- viii. The contract will be initially valid for a period of **one year** from the date of furnishing of performance Bank Guaranty and further extension is subject to the satisfactory performance. The rates quoted should also cover the maintenance of operating system, software installation, installation of patches, pre-emptive actions against spread of virus, detection/removal of virus, configuration of applications (client/server), connection of computers/Laptops to projector/Video Conferencing Machine for presentation. The rates quoted will remain in force for the full period of the contract. No revision of rate on any account shall be entertained during the contract period. It will be open to NIDH to extend the term of the agreement on the same terms and conditions for a further period up to one year, if necessary.
- ix. AMC exclude clause: - AMC will include Laptop batteries/UPS batteries but computer stationery like paper/ ribbons/ laser printer toners/ inkjet cartridges will not be covered under AMC. However, comprehensive AMC includes all the electronics, plastic items, knobs, movable/ rotational parts necessary for normal operation of the original equipment excluding only the stationary items like tapes, ribbons, toners etc.
- x. The vendor shall check all the computers/ printers & other equipment's which are under warranty and out of warranty within 3 days of signing the contract and submit report to the Office of CAO, NIDH. In case no report is submitted within stipulated time, it will be assumed that all the machines are in running conditions.
- xi. The Systems that are not serviceable by the agency due to obsolescence of technology or non-availability of part/ assemblies/components, will be withdrawn from the maintenance contract. The decision of competent authority in NIDH regarding non-availability and obsolescence of Technology and withdrawal of these items from the main contract will be final. Withdrawal of such systems shall be communicated to the agency and equivalent maintenance charges shall be deducted accordingly.
- xii. At the end of the AMC- contract period, both the user and AMC holder shall certify separately that the computer systems/electronic device are in satisfactory working condition and that no fault or complaints are pending.

- xiii. In case of non-performance of the contractual obligation for the entire/ extended period of contract the firm/ agency will be liable to recovery at higher rates, vis-a-vis those contracted with, which may have to be incurred by this Contract on maintenance of machines for the balance period of contract by alternative means. The Performance Bank Guarantee in such event would also be forfeited.
- xiv. The NIDH shall have the right to inspect firm/Agency site to assess infrastructure before awarding the AMC and it may reject contract in the event of dissatisfaction about Firm's infrastructure or otherwise.
- xv. The contract can be terminated by this Institute at any time without giving any notice or without assigning any reason, if the work of the contractor is found unsatisfactory during the currency of this contract. In this connection decision of the competent authority of NIDH shall be final and binding on the firm.
- xvi. This tender is not transferable and under no circumstances the successful bidder shall be allowed to sub- contract with any other person/party.
- xvii. At the time of expiry of contract all the equipment's under maintenance shall be handed over in working condition so that handing over of AMC to next contractor takes place in a smoother manner. The vendor shall provide services for at least 15 working days from the date of expiry of the contract for smooth transfer of the AMC to the new contractor without any extra cost. In this connection, any equipment which is noted as in non-working condition till the last hour of the AMC contract period should be rectified by the Contractor without any extra cost to the department.

7. Penalty

- i. If the Firm/Agency does not attend to the complaint of minor faults within 30 minutes from the time of complaint registered to the resident engineer deployed by the company, the penalty of Rs. 100/- per hour shall be levied. Further, if the resident engineer reported the complaint to the firm for rectifying the same and the same may not be rectified within a day, an amount of Rs.500/- per day per complaint from the vendor will be deducted in the subsequent bill.
- ii. If the company fails to repair/replace the system for one week, the system may be got repaired from other Agency/Firm & made functional and the expenditure incurred there on shall be recovered from the Contractor, apart from the penalty levied as stated in the preceding para. This may even entail termination of the contract & forfeiture of Performance Bank Guarantee.

iii. In the event of Service Engineer remaining absent/on leave, without substitute thereof, deduction will be made @ Rs. 1000/- for each day of absence for each service engineer, from the contracted amount.

iv. Penalty shall be deducted from the running payments due to the contractor.

8. Payment

i. No advance payment would be made in any case. However, quarterly payment after satisfactory performance of each quarter would be made against submission of proper invoice and verification by the competent authority.

9. Quotation received without sealed cover or without quoting rates in the specified proforma will not be accepted. The NIDH reserves the right to reduce or increase the number of equipment/items offered for maintenance contract during the currency of AMC. For increased number of such equipment/items the contractor may charge for repair/maintenance on prorata basis. In case contract is given for higher number of equipment than the number as per the Annexure B, then proportionate amount of contract will be increased, if number is reduced amount will be reduced proportionately. NIDH also reserves the right to reject any quotation without assigning any reason.

10. The Payment in respect of the items included later under warranty will be made on prorata basis.

11. The rates quoted should be net and no discount, free services/ offers quoted in the quotation will be considered.

12. The tender notice is available at the official [website: www.nidh.ac.in/tenders](http://www.nidh.ac.in/tenders).

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TECHNICAL BID

S. No.	Particulars	Details	Page No.
1.	Name of tendering AMC Service Provider		
2.	Proof of Experience for providing the AMC service for the last 05 years		
3.	Proof of last 03 years annual turn-over [as per clause-2(ii) of bid document]		
4.	Experience of the last 03 years in Govt. Dept./Autonomous bodies, statutory bodies, PSUs		
5.	Satisfactory Performance Certificate and copy of Purchase orders of atleast two Govt. Department/autonomous bodies, statutory bodies, PSUs		
6.	Attach copy of Income Tax clearance certificate/ returns for the last three years and copy of PAN/GIR No.		
7.	Attached List of Hardware and Network engineers along with their qualification.		
8.	Full address of Firm Telephone No. Fax No. Email Address		
9.	Full address of Workshop Telephone No. Fax No. Email Address		
10.	PAN/GIR No. (attach self-attested copy)		
11.	GST Registration No. (attach self-attested copy)		
12.	EMD declaration details		
13.	Copy of relevant document/ authorization enclosed that the Vendor is authorized service provider of reputed OEM brands such as HP/Dell/Lenovo/IBM/ACER/Apple etc. for any product.		

FINANCIAL BID

(Comprehensive Annual Maintenance Contract for period of 01 Year)

From

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To

The Director
National Institute of Design Haryana
Kurukshetra

I/We have read and examined the documents relating to the Comprehensive Annual Maintenance Contract of Servers, Workstations, Desktops, Laptops, Scanners, Printers, Plotters, Projectors, UPS and CCTV etc. installed at NID Haryana.

Type of Work					Annual Total Cost (Rupees)	
A. Maintenance of items mentioned at Section -I which are out of warranty						
Section-I	S. No	Particulars of item	Specifications	Qty.		
	1.	Server – Make HP		HP ML350 Gen9 E5-2620v4 Server, 16GB SFF Svr/HP Smart Array P440ar/2G Controller/HP SATA 9.6 JB Optical HDWR/2xHP 800 W FS Plat ht Pig Power Supply Kit	01	
				HPE 16GB 2RX4 PC4-2400T-R Kit - 836220-B21	01	
				HP 1.2TB 12G SAS 10K Rpm SFF (2.5-inch) SC Ent-781518-B21	03	
2.	Workstations – Make HP		HP Make workstations Model # Z-440 Energy Star Qualified Configuration Mini Tower, Win 7 Pro 64/ Intel Xeon E5 - 1620v3 3.5 10M 2133 4C CPU/ 32GB DDR4-2133 (4x 8GB) Reg RAM/ Intel C612 Chipset NVIDIA Quadro K2200 4GB Graphics/ 1TB SATA 7200rpm / Min	40		

		700 Watts , 9.5mm Slim DVDRW, Active Power Factor , Min 6USB IEEE 1394b/USB Standard Keyboard , USB Optical Scroll Mouse, HP Z24i Professional 24" Wide screen LED IPS Flat Panel		
3.	Workstations – Make HP	Workstations HP Make Z-440 Energy Star Intel Xeon E5-1620V4 305 10M 2400 processor, 700W Chassis ,1TB 7200 RPM SATA HDD, 32GB(4x8) REGRAM, NVIDIA QUADRO K2200 4GB Graphic Card, 9.5MM SLIM DVDRW, WINDOW 10 Pro , US Keyboard and Mouse with HP Z24i 24-Inch IPS Monitor	20	
4.	Laptops – Make HP	HP Make Laptops Model # 440 G-3 i- 7 , 6500U, 14" Screen with 2 Antenna, 8GB 2133 DDR4 RAM, 1 TB 5400 RPM HDD, Win 10 Pro, touch Screen with Built in 720P HD Webcam, 65 Watt Smart nPFC EM AC Adaptor, Fingerprint reader, 6 Cell 55WHr Battery	5	
5.	Laptops – Make HP	HP make laptop (Probook) 440-G4, i- 7, 7500U, 14" HD LED Screen with 2 Antenna, 8GB DDR4 2133 Ram,1TB 5400 RPM SATA, Fingerprint Reader, 65 Watt AC Adaptor, Win 10 Pro 64bit, 720P Webcam	5	
6.	Desktops – Make HP	HP Make Desktop Computers 280- G2 180W MT, Intel Core i7-6700 3.4G 8M2133 4C processor, 8GB 2133 DIMM RAM, 1TB 7200 RPM SATA 6G 305 HDD, 9.5 MM SLIM DVDRW, Window 10 64 bit, HP V194 18.5" LED Monitor	10	
7.	Apple I - Mac 27" With 5 K Retina	Apple make I - Mac 27" With 5 K Retina Part # ZOSD, Processor : 3.2 GHz, Quad-core Intel Core i5, Turbo boost upto 3.6 GHz, 16GB 1867MHz DDR3 SDRAM, 1 T Fusion	10	
8.	Printers M128FN – Make HP	B/W, A4 Size Multifunction Printer	5	

9.	Printers M202dw – Make HP	B/W, A4 Size Single Function Printer	3	
10.	Color Printer CP5225dn – Make HP	A3 size color Printer	1	
11.	Color Printer CP5225dn – Make HP	A3 size color Printer	1	
12.	Plotter HP Z5600– Make HP	Color 44 Inch A0 Plotter	1	
13.	Printers M203dw– Make HP	B/W, A4 Size Single Function Printer	6	
14.	Printers M427fdn– Make HP	B/W, A4 Size Multifunction Printer	2	
15.	Printers M132FN– Make HP	B/W, A4 Size Multifunction Printer	2	
16.	Ricoh Multifunction Printer MPC 2011	Color A3 Size Multifunction (Print, Copy, Scan) without ADF	1	
17.	HP Scan jet Ent Flow N9120 Flatbed Scanner	A3 Size Scanner	01	
18.	HP Scan jet Ent Flow N9120 Flatbed Scanner	A3 Size Scanner	01	
19.	Projectors – Make Benq	BenQ MX704 with Q class dongle, 4000 Lumens DLP Projector	02	
20.	Projectors – Make Benq	BenQ MX-528P, 3300 Lumens	01	
21.	CCTV Camera– Make Hikvision with all hardware components	HD IP Dome & Bullet Camera	10 Dome, 16 Bullet	
	NVR - Make Hikvision DS- 7R32NI-E2	32 Channel	01	
	SMPS Power Supply Make TVS		04	
	Surveillance Hard Disk, 2TB		02	

		Network Switch	D-link 8 Port Unmanaged Gigabit Switch, DGS 1008	04	
	22.	CCTV Cameras and DVR with all hardware components	Analog Camera (Wbox) =02 , One IP Camera (Hikvision), 4 Channel DVR(Hikvision), HDD 500 GB (Seagate)	03	
	23.	CCTV with all hardware components	2MP Network Bullet Camera make: Hikvision DS12PP13=05, WBox 2 MP Analog Camera = (02)	07	
		Power Supply 12V 5 Amp	Time Watch	04	
		Network Switch	D-link 5 Port	03	
	24.	CCTV in Girls Hostel & Boys Hostel	2 MP HD IP IR Camera (WBox) with power supply	57	
			NVR 32 Channel with 4 SATA interfaces (Hikvision)	02	
			Surveillance Hard Disk, 2TB	04	
			24 Port Unmanaged gigabit Ethernet Switch	04	
	25.	UPS 1 kVA – Make Microtek	Microtek UPS 1000VA , AVR 135~300V AC , Battery : 12V, 7.2 AH*2	20	
	26.	UPS 1 kVA – Make Microtek	Microtek Twin Guard 1000VA UPS	01	
	27.	HP make Scanjet 5590 Dig Flatbed Scanner	A4 Size Scanner	02	
Section-II	B. Charges for coordinating with concerned OEM for timely and proper maintenance of hardware for items which are under warranty or under maintenance by the OEM as per Annexure C.				
	C.				Tax, if any

	(A+B+C)	Total Cost	
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(In words): _____

If the Offer is accepted, I/We agree to keep the proposal valid till the completion of the event. I/We shall not withdraw the Assignment during the validity period and the institute shall be at liberty to forfeit the EMD and make alternate arrangements at my/our risk and cost in case of withdrawal of Offer during the validity period.

Authorized Signatory
(Signature, Name and Company Seal)

Place:

Date:

List of IT Hardware

1. Items which are out of warranty

S. No	Particulars of item	Qty.	Year of Purchase	Warranty Expired in	Remarks
1.	HP ML350 Gen9 E5-2620v4 Server	01	2016	Nov, 2019	
2.	Workstations	40	2016	Sep, 2019	
3.	Workstations	20	2017	Jun, 2020	
4.	Laptops	5	2016	Sep, 2019	
5.	Laptops	5	2017	Jun, 2020	
6.	Desktops	10	2017	June 2020	
7.	Apple I - Mac 27" With 5 K Retina	10	2017	May, 2020	
8.	Printers M128FN	5	2016	Nov, 2019	
9.	Printers M202dw	3	2016	Oct, 2019	
10.	Color Printer CP5225dn	1	2016	Oct, 2019	
11.	Color Printer CP5225dn	1	2017	Jun, 2020	
12.	Plotter HP Z5600	1	2016	Oct, 2019	
13.	Printers M203dw	6	2017	Aug, 2020	
14.	Printers M427fdn	2	2017	June, 2020	
15.	Printers M132FN	2	2017	June, 2020	
16.	Ricoh Multifunction Printer MPC 2011	1	2017	Mar, 2021	
17.	HP Scan jet Ent Flow N9120 Flatbed Scanner	01	2016	Sep, 2020	

18.	HP Scan jet Ent Flow N9120 Flatbed Scanner	01	2017	Sep, 2020	
19.	Projectors	02	2016	Sep, 2018	
20.	Projectors	01	2017	Apr, 2019	
21.	CCTV with all hardware components	26	Jan 2018	Jan, 2020	
22.	CCTV with all hardware components	03	July 2018	Jul, 2020	
23.	CCTV with all hardware components	07	2019	Sep 2020	
24.	CCTV in GH & BH	57	Dec 2018	Dec 2020	
25.	UPS 1 kVA	20	2017	Mar, 2019	
26.	UPS 1 kVA	01	2019	Jan, 2019	
27.	HP make Scanjet 5590 Dig Flatbed Scanner	02	2016	Nov, 2019	

2. Items which are under warranty or under maintenance by the OEM.

S. No.	Make	Make & MODEL With Specifications	Serial No	Year Of Purchase	Warranty Status
WORKSTATION = 10, Monitor=05					
1	DELL	Dell Precision 5820 Tower Workstation with Dell P2719H (27 Inch Full HD LED IPS Display/Monitor)	GZH6833,10J6833, 40J6883,JZH68833, HZH6883, 20J6833, 50J6833, JZH6833, 30J6833, 60J6833	2020	In Warranty
DESKTOP =33, Monitor =23					
1	HP	HP Prodesk 600 G5 SFF Desktop Computer System with HP P224 Monitor (22 Inch Full HD IPS Display)	INA028R6H8, INA028R6H9', INA028R6HB, INA028R6HC, INA028R6HD, INA028R6HF,	2020	In Warranty

			INA028R6HG, INA028R6HH, INA028R6HJ, 1NA028R6HK, INA028R6HL, INA028R6HM, 1NA028R6HN, INA028R6HP, INA028R6HQ, INA028R6HR, INA028R6HS, INA028R6HT, INA028R6HV, INA028R6HW, INA028R6HX, INA028R6HY, INA028R6H, INAO28R6JO, INAO28R6J1, INAO28R6J2, INAO28R6J3, INAO28R6J4, INAO28R6J5, INAO28R6J6, INAO28R6J7, INAO28R6J8, INAO28R6J		
Apple iMac 27 inch = 06					
1	Apple	iMac 27 inch	SC02C90DAJV3Q, SC02C90DFJV3Q, SC02C90DSJV3Q, SC02C90FDJV3Q, SC02C90GVJV3Q, SC02C90H8JV3Q	2020	In Warranty
LAPTOP = 10					
1	HP	HP Probook 450 G6 Non-Touch	5CD015D36C, 5CD015D36D, 5CD015D36F, 5CD015D36G, 5CD015D36H, 5CD015D36J, 5CD015D36K, 5CD015D36L,	2020	In Warranty

			5CD015D36M, 5CD015D36N,		
Interactive Display with Pen = 13					
1	Wacom	Wacom Cintiq Pro 24 Non-Touch DTK-2420/KO-CX	9DH00F1000069, 9DH00F1000066, 9DH00F1000062, 9DH00F1000065, 9DH00F1000072, 9DH00F1000061, 9DH00F1000078, 9DH00F1000012, 9DH00F1000076, 9DH00F1000074, 9DH00F1000077, 9DH00F1000069, 9DH00F1000075,	2020	In Warranty
CCTV CAMERA = 22					
1.	Hik-vision	22 CCTV Cameras, NVR 16 Channel (02) & Other related material (for Hostel Complex)		2020	In Warranty

3. Items to be maintained directly by OEM

S. No	Make	Item Name/Model	Qty.	Warranty Expired on	Status
1.	Synology	NAS Box 16 TB DS1815+	01	Sep, 2019	To be maintained directly by OEM
2.	Synology	NAS Box 16 TB DS1817+	01	Apr,2020	
3.	Numeric	10 kVA UPS with Battery Bank	01	Dec,2019	
4.	Numeric	5 kVA UPS with Battery Bank	02	Nov,2019	
5.	Numeric	5 kVA UPS with Battery Bank	01	Apr,2020	
6.	Interactive Display	Cintiq Wacom 22 HD DTH-2200/KO –CX	04	Apr,2018	
7.	Touchpad	Intous pro Large Touchpad with Pen	20	Apr, 2018	

FORMAT FOR NON-BLACKLISTING

I/ We _____ Manufacturer/Partner/Authorized Distributor/Agent (strike out which is not applicable) of (Supplier) _____ do hereby declare and solemnly affirm that the individual/firm/company is not black-listed by the Union/State Government/Autonomous body.

Deponent
Address _____

I/ We hereby solemnly declare and affirm that the above declaration is true and correct to the best of my knowledge and belief. No part of it is false and nothing has been concealed.

Deponent
Dated: _____

(Note: To be furnished on non-judicial stamp paper of Rs. 100/- duly attested by the Oath Commissioner.)

Bid Security Declaration

I..... (Name and designation of the authorised signatory of the tendering firm) hereby declare that in case our firm / company withdraw or modify the bids during period of validity etc., our firm / company will be suspended from participating in any tender of NID Haryana for a period of two years from the date of such modification / withdrawal.

(Signature)

Name and designation of the authorised signatory of the tenderer.

Office seal of the tenderer

Date: / /